

KHD Group

Quality Policy

In order to establish professional, trustworthy and efficient partnerships, KHD is focused on creating strong relationships with customers, suppliers, and employees throughout the entire KHD organization. A large part of establishing these relationships depends on not only the quality of products and services we supply, but also on the quality of KHD as an organization. KHD is deeply committed to providing products and services in compliance with the highest quality standards. This commitment to quality is ingrained throughout the entire body of our organization, beginning with our top Management team, who continuously strive to improve the KHD quality system.

All operating KHD entities are certified according to the ISO 9001 standard by a joint certificate. This joint certificate proves that the KHD Group has implemented the highest quality standards and can meet international standards from all of its worldwide locations. KHD Group's vision and mission is based on achieving the highest quality, with the highest levels of qualification for our employees.


This is founded on the following directives:

- + Demonstrating our commitment and compliance with a **joint international DIN ISO 9001 Certificate** for the KHD Group.
- + Supporting one another in the simple philosophy: KHD - ONE TEAM.
- + **0 defects** in internal processes and for our customers.
- + **An international employee culture** focused on the future, openness, and excellent workmanship for the benefit of our customers and the entire KHD Group.
- + **Quality policies**, which strongly focus on customer demands.
- + **Quality objectives**, which also encourage continuous improvement and enhancement of qualification, in order to provide the best resources while achieving the best quality.

Each of these directives is incorporated in the quality management system and in the work of each KHD employee.



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